

SUZUKI WARRANTY



IMPORTANT NOTE:

TO BE ELIGIBLE FOR THE 3 YEAR WARRANTY, WE STRONGLY RECOMMEND THAT YOUR VEHICLE BE SERVICED AND/OR REPAIRED BY PROFESSIONAL SERVICING WORKSHOP SUCH AS CHAMPION MOTORS (1975) PTE LTD, WHICH IS AN AUTHORISED SUZUKI WORKSHOP, IN ACCORDANCE WITH THE MANUFACTURER'S RECOMMENDATION NOT BE RESPONSIBLE FOR ENSURING THAT THE PROFESSIONAL SERVICING OR REPAIR RECORDS FOR YOUR COVERAGE TO APPLY OTHERWISE. FOR THE AVOIDANCE OF DOUBT, CHAMPION MOTORS (1975) PTE LTD WILL NOT BE RESPONSIBLE FOR ANY DAMAGES ARISING OUT OF MAINTENANCE, SERVICING, REPAIRS OR PARTS REPLACEMENT CARRIED OUT BY THIRD PARTY WORKSHOPS.

Warranty Coverage			
Category	Period	Mileage	Remarks
Basic	36 months	100,000 km	
Hybrid components	60 months	100,000km	Applicable to the following installed on hybrid vehicles. - Hybrid ECU - Power management ECU - Inverter / Converter - Lithium-ion battery - ISG
* "Period" or "Mileage" whichever comes first is applied.			

ANY ELECTRICAL INSTALLATION, SUCH AS RADIO, POWER WINDOWS, ALARM SYSTEM, HIGH POWERED AMPLIFIERS AND TELEPHONE SYSTEMS, IF NOT INSTALLED BY CHAMPION MOTORS, WILL RENDER THE WARRANTY VOID.

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IMPORTANT NOTE:

OVERSIZE ALLOY WHEELS AND TYRES OTHER THAN SIZES RECOMMENDED BY CHAMPION MOTORS WHEN FITTED WILL VOID WARRANTY ON THE TRANSMISSION, SUSPENSION AND BRAKING SYSTEM

This document is a supplement to your Owner's Manual

Warranty information is provided to protect your investment with an outline of procedure for solving any problem you may have with your new Suzuki. **Your Owner's Manual also contains important information. Be sure to read it carefully.**

All information is based on the latest data available at the time of publication and is subject to change without notice.

Please be aware that any modification to your Suzuki could affect its performance, safety or durability and may even violate government regulations.

WHERE WE'RE LOCATED

SUZUKI SERVICE CENTRE

2 PANDAN CRESCENT, INCHCAPE CENTRE (LEVEL 1)
SINGAPORE 128462

OPENING HOURS

MONDAY TO FRIDAY : 8AM TO 5PM

SATURDAY : 8AM TO 12PM

SUNDAY & PUBLIC HOLIDAY : CLOSED

BODY CARE CENTRE

2 PANDAN CRESCENT, INCHCAPE CENTRE (LEVEL 4)
SINGAPORE 128462

PHONE (65) 6631 1118



HOW TO GET ASSISTANCE

CUSTOMER SATISFACTION

At Suzuki, we are proud of our total commitment to quality design, workmanship and customer satisfaction. Every dealership from Champion Motors has the tools, equipment and training needed to service and repair your Suzuki.

INFORMATION NEEDED

In the event a problem arises, please be prepared with the following information:

- An accurate description of the problem including the conditions under which it occurred.
- Vehicle model and year
- Vehicle identification number (VIN)
- Present mileage
- Date of purchase
- Servicing history of your vehicle

For the fastest possible response, we suggest you follow the procedures outlined in the sequence listed.

CONTACT OUR SERVICE CENTRES

This is the most direct way to resolve your problems. At Champion Motors, we are committed to provide you with the best aftersales service and repair.

Speak with any of the service advisers who are best trained to resolve your issues on the vehicle to the best of their ability.

In the event of an accident and the vehicle is repaired by Champion Motors, the parts replaced will carry a separate parts warranty of 12 months or 20,000km, whichever comes first.

Any parts replaced by third party workshops will not carry any warranty.

MAINTENANCE TIPS

KEEP YOUR CAR IN TIP-TOP CONDITION WITH PROPER SERVICE

PRE-DELIVERY SERVICE

To assure your satisfaction with the appearance and performance of your new Suzuki, we are responsible to perform specified factory-approved services for cleaning, inspecting and testing of your Suzuki. This is done to ensure that your Suzuki was delivered to you in good condition.

PERIODIC MAINTENANCE SERVICE

Proper maintenance will help ensure maximum performance, greater reliability and longer life for your Suzuki.

To maintain your Suzuki in tip-top driving conditions, it is vitally important to have it inspected and serviced periodically in accordance to Champion Motors maintenance service schedule.

Your Suzuki Owner's Manual also contains a chart of required services and it has a section explaining maintenance items that you can do yourself. The service schedule is per manufacturer's recommendations and represents the most efficient and economical maintenance for your Suzuki.

More frequent service is required for severe driving conditions. Again, see your Owner's Manual.

NEW VEHICLE LIMITED WARRANTY

WHAT IS COVERED



WARRANTY BEGINS:

The warranty period begins on the date the vehicle is first delivered or put into use (registration date).



BASIC COVERAGE PERIOD:

Suzuki warrants that it will either repair or replace any part that Suzuki supplies that is defective in material or workmanship under normal use except these items listed under “What is Not Covered” for a period of 36 months or 100,000 kilometres, whichever comes first.



HYBRID COMPONENTS:

For Hybrid models only

Defective original equipment on hybrid ECU, power management ECU, inverter/converter, Lithium-ion battery and ISG will be covered under warranty during the first 60 months or 100,000 kilometres, whichever comes first.

NEW VEHICLE LIMITED WARRANTY

EXCEPTIONS

The following items specified below are covered for period other than the Basic Coverage.



BATTERY

During the first 12 months or 20,000km whichever come first, a defective original equipment battery will be covered under warranty.



AIR-CONDITIONER*

24 months or 40,000km (service of air-conditioner, top-up gas clean cooling coil are not included)



ALARM SYSTEM* RADIO*

(12 months or 20,000km)

*These must be supplied/fitted by Champion Motors.



TOWING

When your vehicle is inoperative due to a warranted part failure, towing service is covered by Champion Motors (Flat batteries are exempted).



TIRES

Tires are warranted under a separate warranty provided by the tire manufacturer.



NO CHARGE

Warranty repairs (parts and/or labour) will be borne by Champion Motors. (Maintenance items are not within scope of warranty)

FULLY TRANSFERABLE

Warranty coverage is fully transferable to subsequent vehicle owners, subject to the following:

- A. Provided that the transfer be recorded by Champion Motors within two weeks.
- B. Provided that the vehicle has been serviced by Champion Motors per the recommended maintenance schedule.
- C. Provided that the vehicle be presented for an inspection by Champion Motors. The transfer of ownership will then be endorsed.

NEW VEHICLE LIMITED WARRANTY

WHAT IS NOT COVERED



FACTORS BEYOND THE MANUFACTURER'S CONTROL

- Repairs and adjustments required as a result of misuse (e.g. racing, overloading), negligence, modification, alteration, tampering, disconnection, improper adjustments or repairs, accident and use of add-on parts/material are not covered.
- Cosmetic or surface corrosion from stone chips or scratches is not covered.
- Damage or surface corrosion as a result of acid rain, airborne fall out (chemicals, tree sap, etc), salt, particles, hail wind storms, lightning, floods and other acts of God are not covered.



LACK OF MAINTENANCE OR USE OF WRONG FUEL, OIL OR LUBRICANT

Repairs and adjustments caused by improper maintenance, lack of required maintenance, or the use of fluids other than the fluids specified in your Owner's Manual are not covered.



MAINTENANCE IS AT OWNER'S EXPENSE

Engine tune-up, wheel alignment, tyre balancing, lubricant, cleaning and polishing, replacement of filters, coolant, spark plugs, fuses, worn wiper blades, worn brake pads and linings or worn clutch linings, bulb and belting are some of the normal maintenance services which are not covered.

NEW VEHICLE LIMITED WARRANTY

WHAT IS NOT COVERED



NORMAL NOISE, VIBRATION AND DETERIORATION

Normal noise, vibration, wear, tear or deterioration such as discolouration are not covered.



ALTERED MILEAGE

Failure of a vehicle on which the odometer mileage has been altered or changed so that vehicle mileage cannot be readily ascertained is not covered.



EXTRA EXPENSES

Incidental or consequential damages such as telephone calls, loss of time, inconvenience, or commercial loss are not covered.

NOTE: 1

The warranty will be void if the vehicle had been subjected to misuse. (eg: motor racing, road rallies etc).

NOTE: 2

Warranty will be void if the vehicle had been subjected to modification and/or structure alternation.

NOTE: 3

In the event of an accident and the vehicle is repaired by Champion Motors, the parts replaced will carry a separate parts warranty of 12 months or 20,000km, whichever comes first.

NEW VEHICLE LIMITED WARRANTY

WHAT CAN YOU DO TO HELP PROTECT YOUR SUZUKI AGAINST CORROSION?

In order to help protect your vehicle against corrosion, it is important that you care for your vehicle regularly, following these suggestions:

- Wash regularly using cold clean water and a mild vehicle wash soap.
- If insects, tar, or others similar deposits have accumulated on your vehicle, wash it as soon as possible.
- Wash your vehicle in the shade.

Under certain conditions, special care should be taken to protect your Suzuki against corrosion.

- If you drive on salted or dust controlled roads, or if you drive near the ocean, hose off the under carriage at least once a month.
- It is important that the drain holes in the lower edges of the doors and rocker panels be kept clear.
- If you detect any stone chips or scratches in the paint, touch them up immediately.
- If you do much driving on rough surface roads, consider installing mud or stone shields behind each wheel.

- If you carry special cargo, such as chemicals, fertilisers, de-icer salt, etc., be sure that such materials are well packaged and sealed.
- If your Suzuki is damaged due to an accident or similar cause which destroys the paint and protective coating, have your vehicle repaired as soon as possible. The cost of such repairs is considered the responsibility of the owner.

In the event of an accident and the vehicle is repaired by Champion Motors, the parts replaced will carry a separate parts warranty of 12 months or 20,000km, whichever comes first.

NOTE: THE WARRANTY WILL BE VOID IF THE VEHICLE HAD BEEN SUBJECTED TO MISUSE.

CAUTION

OWNER'S RESPONSIBILITIES

OBTAINING WARRANTY SERVICE

You are responsible for delivery your vehicle to Champion Motors in order to obtain warranty service.

MAINTENANCE

You are responsible for proper operating, maintaining and servicing of your Suzuki in accordance with the instructions contained in your Owner's Manual.

If your vehicle is subject to use under adverse driving conditions, you should follow the maintenance requirements specified accordingly.

MAINTENANCE RECORD

You are responsible for keeping maintenance records since it may be necessary in some instances for you to show that the required maintenance had been performed.





Champion Motors

Champion Motors (1975) Pte Ltd

Aftersales - Parts & Service Division



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